**PRIVACY STATEMENT**

Here at Hearing Loss Cornwall, we take your privacy very seriously and will only use your information to provide the essential service that you requested or to answer your query.

We will not pass your details on to anyone other than the provider of the service you require or the parties you have asked us to liaise with.

We will only contact you directly to ensure that your requirement for our service is fulfilled.

Hearing Loss Cornwall **DO NOT** keep personal details such as addresses unless you have specifically asked to be a member, volunteer, part of our mailing list or require further contact from us.

Hearing Loss Cornwall operate under the strictest terms of confidentiality such as expected of any NHS services.

Feel free to request details of any information we hold on.

We look forward to being of service to you.

Kind regards

The Staff and Trustees of Hearing Loss Cornwall