

Care for your HEARING AIDS

Phonak advises:

It is important to treat your hearing aid with care. You will keep it in working order for many years and minimize potential problems during everyday use. Hearing aids may be sturdy, but they cannot withstand improper use. In the following, you will find a few valuable care tips.



Protect your hearing aids from dirt and moisture

Keep the devices away from children and pets
Keep your hearing aids in a safe place and best left in a drying set.
Leave all repairs to an expert
Carry the aids in their case to protect them from dirt and damage

Always make sure that your fingers are clean and dry before touching your hearing aid. The microphone input is very small and can become blocked through improper handling.



Remove your hearing aids before showering bathing or swimming.

Due to the high ambient humidity, you should not leave the devices in the bathroom. Clean your ears occasionally before inserting the hearing aids. Please note that moisture and condensation may damage the electronics in your hearing aids.

Remove your batteries at night, leaving the battery compartment open.

Use a special drying aid available from your hearing care professional. Remember that removed but not deactivated devices emit high sounds that may be aggravating to some dogs.

Remove the batteries if you don't use your hearing aids for a while.

Remove your hearing aids before using body care products.

Avoid contact with hairspray or make-up. The fine particles of hairspray or powder make-up may clog the microphone input and volume control switch.



In order to be fully functional, your hearing aids need to be clean at all times.

Clean the devices with a soft, dry cloth. Never use alcohol, solvents or cleaning agents or screwdrivers! Special care products for your hearing aid are available from your hearing care professional, who will also check the devices for ear wax residue and make sure that it is in working order.

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