



Deaf Patients and hearing aids

Dear Carer,

Please find enclosed information regarding hearing aids

It is possible that your deaf patient needs help with their hearing aids if they are under your care for a length of time.

Hearing aid batteries need changing frequently. Between 3 - 14 days is as long as they last.

If they are not hearing well, can you please help to check that this person has new batteries in their aid/s. Also keep check that they have enough stock of replacement batteries.

It is, also, very possible that they are not hearing well as the tubes going into the hearing aid block up with debris. It is **ESSENTIAL** that they get help with cleaning the tubes, as they will not be able to hear through the aid if this tube is not clean. This is even more essential for any person who also has vision issues as well - Dual Sensory Impaired (DSI)

If your patient is under the care of Audiology within the hospital, this team may be able to help resolve these issues.

Otherwise, it will be down to the persons' chosen provider to offer this support. This could be a private provider or an AQP such as Specsavers.

Your patient will really appreciate your help in ensuring that they get this support with their sensory needs. Sometimes this will just need to be an alert to a family member who may understand their hearing care needs.

If you have any queries about how to help your Deaf patient, please don't hesitate to contact us and we will try to help.

Tel: 01872 225868 info@hearinglosscornwall.org

**Providers of BSL and communication support for
NHS services in Cornwall**